THE OTTAWA ROTARY HOME FOUNDATION

DONATIONS Every Gift Makes a Difference. Your gift helps hundreds of local families receive the rest they need to help them stay healthy and strong, and it couldn't be easier.

To make a contribution or to find out more about ORHF fundraising initiatives and events and to register online, please visit

www.orhfoundation.ca

OUR GOAL AT THE OTTAWA ROTARY HOME is to establish a

"PARENTS ADVISORY COMMITTEE" who would meet when required to discuss the issues of respite care and how the Rotary Home can be of help. An ideal group would consist of four parents, plus representatives of the Ottawa Children's Treatment Centre, other respite programs in the area and the Rotary Home. If you would be interested in serving on this committee, please let us know. Most of all remember, the Rotary Home is your child's **"Home away from Home"** a safe, comfortable, happy environment, where you as parents feel confident entrusting us with your child's care. Now, plan that weekend, make a booking, and take a break!

WE ARE HERE FOR YOU.

For more information please contact Kimbra Fracker at 613-236-3200 ext. 20.

STAFF CORNER

NEW ARRIVALS

Sarah Gilkes welcomed a new baby boy named Ethan in August 2010.
Krista Cheshire welcomed a new baby boy named Declan and Marquise Gervais welcomed a new baby girl named Amelie in the Fall of 2010.
Lauri Cox welcomed a new baby boy named Brogan in December 2010.
Leslee Nizman welcomed a new baby boy named Samson in May 2011.

WELCOME TO OUR NEWEST STAFF MEMBERS

Shannon Kirton, Child Care Counsellor in February 2010
Amanda Hogeveen, Child Care Counsellor in March 2010
Emma McWatty, Child Care Counsellor in May 2010
Jennifer Runcimen, Child Care Counsellor *and*
Crystal Eisler, Registered Nurse in September 2010
Jessica McElroy, Child Care Counsellor *and*
Thomas Woods, Child Care Counsellor in October 2010
Lindsay Sullivan, Child Care Counsellor in November 2010
Sophie Pelltier, Child Care Counsellor in February 2011
Christine Rousseau, Child Care Counsellor in March 2011
Christine Fontaine-Paquet, Residential Nurse Manager, Community Nurse in April 2011
Melanie Gallant, Child Care Counsellor *and*
Joshua Gray, Child Care Counsellor in May 2011.

FAMILY CORNER

With the warm weather approaching and an exciting summer of activities planned, we would like to remind family and caregivers if they would like their child to participate in our upcoming activities to please provide $20.00 at admission in the event that we may go on an outing. Please also include all equipment needed for a possible outing. We rely on Para Transpo services and ask that you please register your child with them, even if it is just for outings with the Ottawa Rotary Home. Staff members will always accompany your child on the bus. Out-of-town clients may use the Ottawa Rotary Home's address to register. We may also use OC Transpo bus services for our smaller outings. If you would like any further information regarding our summer activities please contact **Sarah Picard, Supervisor, Children's Respite Program at 613-236-3200.**

REGULAR PLANNED RELIEF PROGRAM

A popular alternative to making general bookings is to apply for our **Regular Planned Relief (RPR) Program**. The program runs for the school year, from September until mid-June. Your child will be booked to visit Rotary Home once every six weeks from Sunday evening (or Monday afternoon) until the following Friday morning.

You will receive a set schedule of your child's bookings for the whole school year in late August. Your child maintains his or her usual school routine while staying with us. You will also be permitted to add two additional weekends to your RPR visits and ten days during summer months.

Spaces are limited, so call today to apply. Please note, you must re-apply for the RPR Program even if your child participated last year. New families are welcome.

THE OTTAWA ROTARY HOME

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THE OTTAWA ROTARY HOME NEWSLETTER

SPRING 2011 EDITION

A Message from the Executive Director

2010 was a very busy year for us here at the Ottawa Rotary Home. We welcomed some wonderful new families into our services and continued to help address the needs of the people we serve and their families. The focus of 2010 was to assess and improve the quality of services we offer through all our programs, to focus on the staff members who provide those essential supports and services and to enter into partnerships with local service providers. We engaged in Strategic Planning, and identified target areas and a work plan is in development for the coming years. We were able to increase the number of available respite days in our Adult Respite Program this spring and will provide some much needed respite to families in July for the first time ever. We have capacity to welcome new families to our Children's Respite Program and additional people to our fee-for-service Adult Day Program, so please spread the word. As discussed in our last newsletter, we have taken the lead role in the development of internal structures and processes relating to the core competencies of our team. The core competencies model includes an integrated human resource approach that inspires and recognizes skilled, professional direct support employees. This has been a very successful pilot in our organization and we will be sharing our knowledge and experience with other organizations throughout the Eastern Region at a launch that takes place on June 23rd. We will be hosting this launch in partnership with Ongwanada (Kingston) and Community Living North Bay. We always welcome your feedback, ideas or concerns. Please do not hesitate to contact us at 613-236-3200. Enjoy our newsletter!

Gina St. Amour
Executive Director

Transformation in Action

My name is Pamela Johnson and I was thrilled to join the Rotary Home team in November 2010 as the Director of Client Services, replacing Lauri Cox, who is currently on maternity leave. There are many exciting things happening at the Rotary Home and these activities continue through the spring and summer. Before our minds fully turn to outdoor activities this time of year we wanted to inform you of some operational activities critical to our services. In December 2010 we were notified by one of our funders, the Ministry of Community and Social Services about a regulation that would be enacted January 1, 2011. The regulation is the first under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008.* It is called the *Quality Assurances Measures* regulation and is revolutionary in its mandate to provide a consistent approach and to ensure quality services to all adults with Developmental Disabilities across our province. As a part of our compliance with this new regulation we oriented all of our front-line employees, management, board members and volunteers to the regulation, which accounted for close to 100 people. While the Rotary Home already has a comprehensive set of policies and procedures that promote and ensure excellent care, we welcome this regulation so we can further improve our services. Something of note in this regulation is its focus on abuse prevention. We have commenced in-depth training of our employees on abuse prevention as well as clarifying and further establishing standardized processes for reporting. The training is focused on understanding how abuse starts, how it impacts victims and empowering and advocating on behalf of people we serve.

To compliment this work, we have revised how we do Person Directed Planning. Many of the people we have the privilege to serve cannot verbally express when abuse occurs. We believe that by fully understanding people's likes, dislikes, preferences and non-verbal communication we will be better able at identifying abuse when it arises and to help them achieve an excellent quality of life. Like all things we do at the ORH, we are doing our planning in close consultation with the people we support, their families and other important people in their lives. If you have any questions with respect to the new legislation, how it impacts our services or about our Person Directed Planning please contact me at 613-236-3200 x22. From all of us at the Ottawa Rotary Home, we wish you a wonderful Spring and Summer.

Pamela Johnson
Director of Client Services

LATE BREAKING NEWS.....

The Ottawa Rotary Home scores a "hole-in-one" at this year's annual golf marathon with 116 golfers participating raising a record number of funds!